



Firsway Health Centre

URGENT REPEAT PRESCRIPTION REQUEST

Patient information

Date:

Patient name [Full Name]:

Date of Birth:

Address:

Medication Required

Medications that will not be issued urgently [not an exhaustive list]

- Anything that can be purchased over the counter e.g. aspirin, paracetamol, emollients / moisturisers, ibuprofen, low dose Co-Codamol, Adcal, Vitamins e.g. B12, folic acid, vitamin D
- Statins
- Erectile dysfunction drugs
- Thyroxine

Please write the medication you require urgently below:-

How much medication do you have left? E.g. quantity of tablets

Reason Medication Needed Urgently

Please note, if you have lost a controlled drug, the GP may ask for a Police crime number before processing your request.

The prescription will be sent to the pharmacy you have previously nominated.

A copy of this form will be put on your medical records. Repeated inappropriate requests may result in future requests being declined and then treated as routine (available within 48 hours).



Firway Health Centre

Acknowledgement of Understanding of Repeat Prescribing Policy

Urgent Prescription Policy

Due to an increasing number of requests for repeat prescriptions to be issued urgently, we have had to review how we handle these requests in order to provide safe and consistent service to all our patients. Requests for prescriptions outside the normal prescription protocol impacts significantly on both doctor and administration staff time.

If you ask for an urgent repeat prescription, you will need to give the reason for your request. You may also be required to contact the police, in some cases, if the medication has been lost and it is a controlled drug and also provide a crime number.

The majority of hospital prescriptions are non-urgent and will also be processed through the normal prescription process.

Many medications can safely be missed for a few days. We will not issue urgent prescriptions for items that can be bought over the counter or for non-essential medication and you may be informed that your medication will be processed following the normal repeat prescription process. If your medication cannot be missed, the item will be issued as required.

Please make sure you request any medication before you run out: prescriptions take two working days to process – scripts handed in on Friday may not be ready until Tuesday. The practice can now electronically send most prescriptions direct to a pharmacy of your choice. Contact reception to nominate your pharmacy and, each time you request a repeat script, your script will be electronically sent to your nominated pharmacy, ready for you to pick up or even delivered (if available). You can also order your repeat prescription on-line, any time day or night, if you register for our on-line service. Please note that Electronic Prescriptions still require two working days to be processed.

Please be aware that if you request an urgent prescription after 6pm it will be processed the following working day.

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Controlled Drugs and Other Drugs of Potential Abuse which, if lost or stolen may require a police crime reference number

- Benzodiazepines e.g. Temazepam, Diazepam, Lorazepam etc
- Opiates e.g. Tramadol, Zepain (Co-Codamol 30-500), Oxynorm, Morphine, Gabapentin etc
- Z drugs e.g. Zopiclone, Zolpidem, Zalepon etc

Please sign below to confirm that you understand Firway Health Centre's Urgent Prescription Policy.

Patient / Nominated Person Name & Signature

Date

Staff Name and Signature

Date